

Itil Foundation Exam Study Guide Liz Gallacher

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Reference ...

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How does the ITIL 4 Foundation exam work? The ITIL4 exam comprise of 40 questions, all of them being multiple choice with four answer options There is always exactly only one correct answer option The passing rate is 65%, which translate to at least 26 correct answers out of the 40

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ITIL Foundation Exam Study Guide 28th August 2017 / Shane Bartholomeusz / 13 Comments ITIL is a well-known and established framework that provides a set of best practices for managing IT services. The ITIL Foundations exam is the entry level exam which aims to provide a general overview of key concepts and terminology of the ITIL framework.

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The Foundation level is designed as an introduction to ITIL 4 and enables candidates to look at IT service management through a BRAND NEW end-to-end operating model for the creation, delivery and continual improvement of tech-enabled products and services.

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Organized around the ITIL Foundation (2011) syllabus, the study guide addresses the ITIL Service Lifecycles, the ITIL processes, roles, and functions, and also thoroughly explains how the Service Lifecycle provides effective and efficient IT services. Offers an introduction to IT service management and ITIL V3 service strategy

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ITIL Foundation Complete Certification Kit - Study Book and eLearning Program - 4th Edition The ITIL Foundation Complete Certification Kit is a comprehensive guide to the ITIL certification. This book offers a detailed explanation of ITIL lifecycle modules, from strategy to continual service improvement.

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